



EPIC Bridges Documentation

A Little Documentation Goes a Long Way!

Ever made a change and then two years can't remember why?

I can't tell you the number of times that I walk into a new engagement and begin working on support issues or project only to discover no one has been documenting changes. Please understand I am not throwing any stones. We have all done it. We get rushed at implementation and this one simple task doesn't get completed.

Formal change control doesn't always cut it!

Formal change control doesn't always cover the why's?

Many organization have a formal change control policy and procedure, and I am all for it. However, the change control documentation doesn't always include the why.

Also, I have noticed that searching through years of change control documents isn't always the most efficient method as well. Trying to remember the project name or date of the project can get challenging.

Leaving it up to people to remember really is not an option. People don't stick around forever and let's all face it. Projects start to blend together in the recesses of our mind, and we soon forget why we decided to do it "that way".

About D288 IT Solutions



D288 IT Solutions is a consulting/service firm that focuses on the success of your integration. We offer a wide variety of consulting services to meet the needs of your organization.

In today's culture, it is not enough to be the typical consulting/service firm. There are dozens of organizations that can tell you what you already know or place a body in a chair. What every CIO and Director strives for in an outside firm is benefit joined together with partnership.

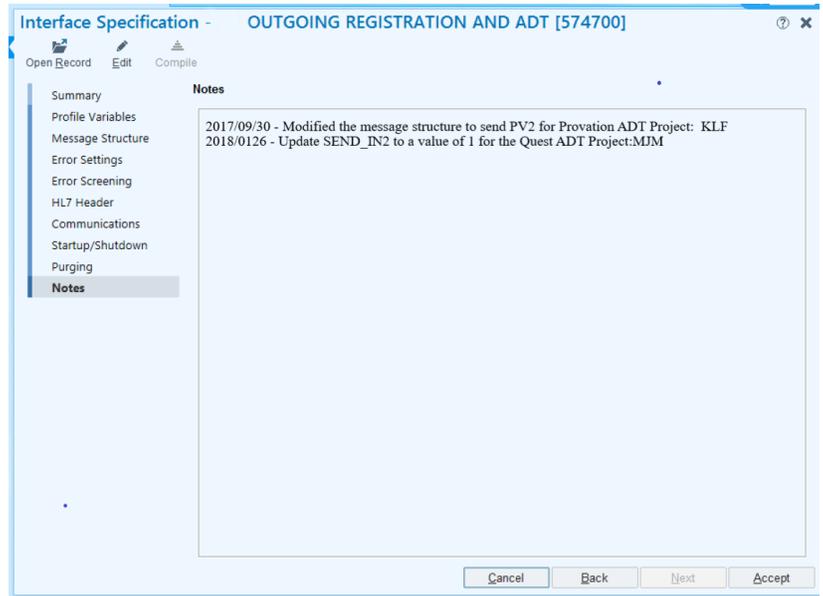
D288 IT Solutions is based out of Syracuse, NY and our workforce is based solely in the United States. Our consultants offer our clients expertise in their perspective technology, workflow and hospital experience.

Keep It Simple?

Can I say that I have been the biggest fan of “Keep It Simple”! I have seen people, with the best of intentions, make things so complicated that people want to skip over it. When it comes to documentation, adhere to simple and don’t make it harder than it needs to be.

EPIC Bridges Notes

Epic made it simple for you. I recommend that people use the notes section in the Interface Specification. Include a date and/or time, brief description and the person initials making the changes. This will go a long way. If you are making changes, you are already in this program. You just have to take a few seconds to click on notes and fill it out. Can I encourage you include the “why” it was changed? It could simply be the project or application.



How many times have you put something in and then a couple of years later you are trying to remember why you did it because you are evaluating if you still need the change.

Just a simply spreadsheet

You don’t have to get elaborate with this. Even an excel spreadsheet on a share file will suffice. This is not my favorite idea, but it is better than nothing. The problem with spreadsheets is that either get moved, forgotten, or two people are trying to use them at the same time. If you have a small team of less than 6 people, it will work. Here is an example just to get an idea:

	A	B	C	D	E
1	Interface	Date	Person	Project	Description
2	574501 Incoming SIU	3/31/2018	KLF	WoundExpert	Added Wound Clinic to the Interface
3	574501 Incoming SIU	4/15/2018	HJK	Provation	Added Endo Clinic to the interface
4					

D288 IT Solutions, LLC was founded by Kevin L. Frederick in 2010, a former Vice President and CIO of a health system, who was always in search of a company that could assist him in seeing the "big picture" and then help him achieve it in a practical approach.

D288 IT Solutions started in the early years with general HIT consulting. However, Kevin realized quickly that there was a large need for vendor neutral integration services. In 2013, D288 IT Solutions re-launched itself focusing on integration. At the same time, we launch a series of webinar to help the health care IT professional grow in their knowledge of HL7. "It is startling the number of individuals that have no foundation of what HL7 really is." states Kevin Frederick

"It has been an honor and privilege to serve every client." says Frederick, "Founding this organization has been an amazing adventure, and I am deeply humbled to be part of this company. My only regret, is that I did not do it sooner."

The goal of D288 IT Solutions, LLC is to support the IT advances of hospitals and healthcare through integration. To come along side and assist with their strategic vision and objectives.

For more information visit us at <http://www.d288itsolutions.com>